

JOIN THE BOARD

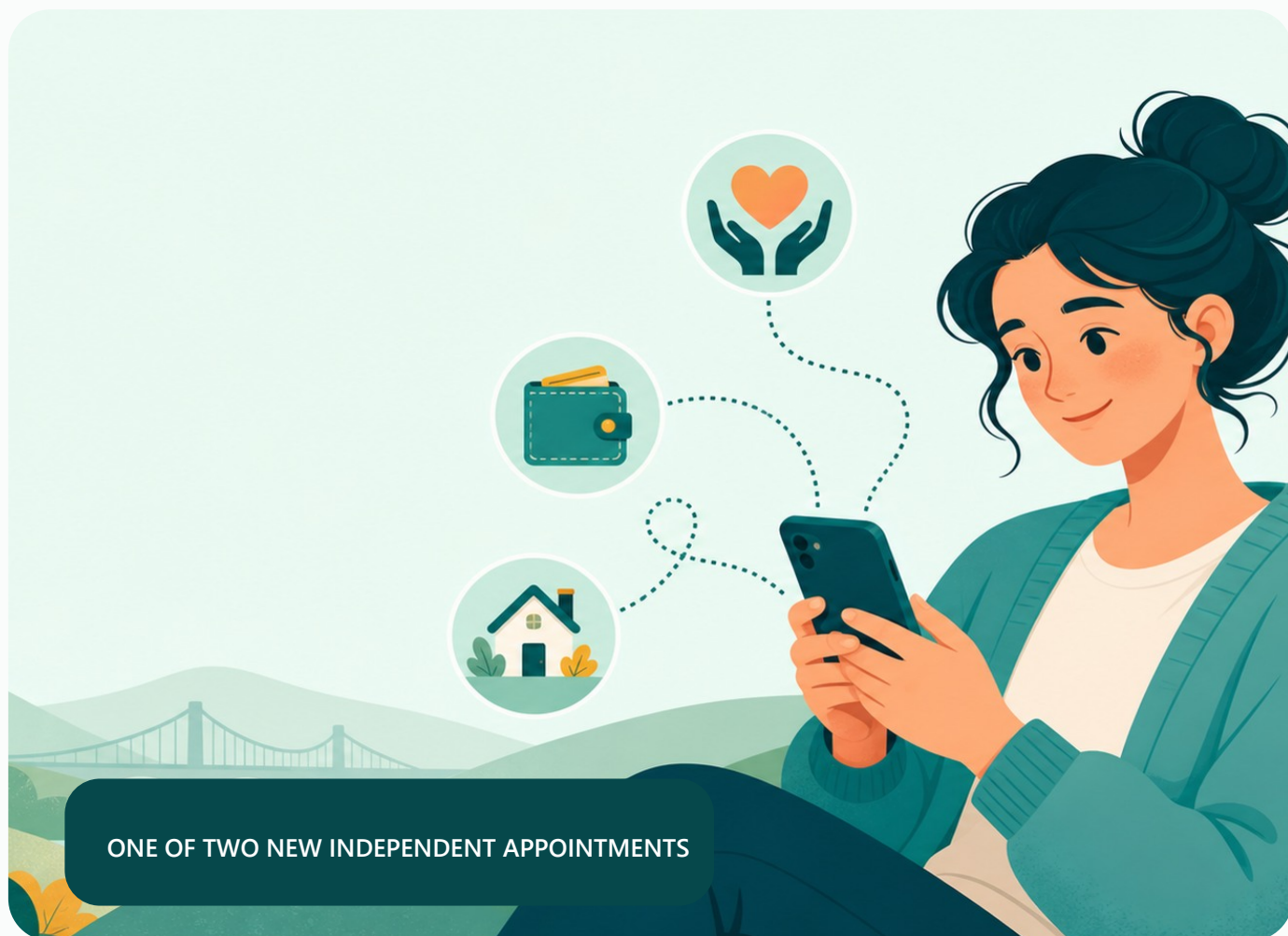
Community & Safeguarding Director

Help NextStep build a safe, inclusive and community-led service that people across Wales can understand and trust.

REMOTE-FIRST

6-10 HOURS A MONTH

CLOSES 30 SEPTEMBER 2026



ONE OF TWO NEW INDEPENDENT APPOINTMENTS

A clearer next step

People should not need to understand a maze of services before they can get help. NextStep is being built to turn uncertainty into practical, understandable action.

Our community purpose

To help people across Wales find, understand and act on trusted support relating to money, housing, health, caring, work and wellbeing.

WHY IT MATTERS

One difficult moment can touch many systems

A change in work, health, housing or caring responsibilities can quickly create connected questions. Information exists, but it is often scattered across organisations, written for different audiences and difficult to turn into an ordered plan.

01

Resident-led

Start with what has changed, not with an organisation or service name.

02

Governed support

Ordinary recommendations come from a managed catalogue of published support.

03

Designed for Wales

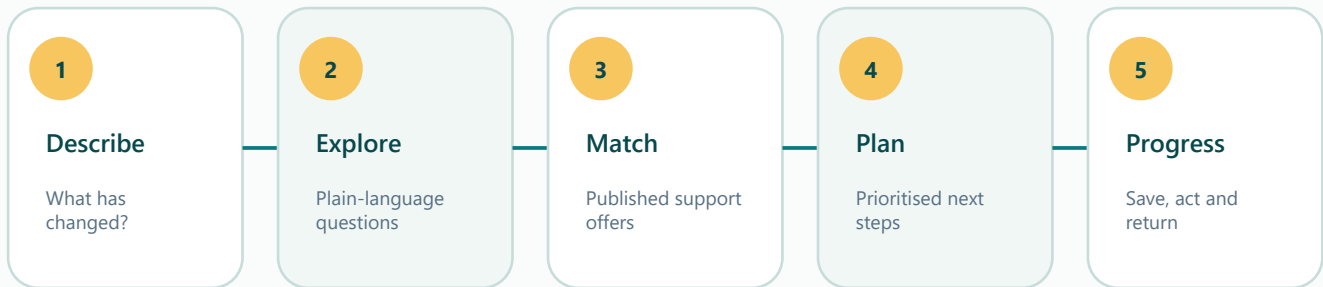
Accessibility and bilingual delivery are core requirements, not additions.

WHERE WE ARE NOW

Incorporated on 31 July 2026, with a working digital platform. We are pre-pilot and are strengthening our board before co-design, independent evaluation and funded delivery.

From uncertainty to action

A guided, resident-led journey helps someone explain what has changed, understand their options and leave with a practical plan they can return to.



Start with what's happened.

Tell us what's happened. We'll help you work out what to do next.

Verified information
 Links to trusted sources.

Free to use
 No account required.

English and Welsh
 Use the language that suits you.

Welsh support
 Local help where available.

What's happened?
 Type a few words or use your voice. We'll guide you to the closest support.

TIP Keep it general — do not include names or private details.

I've lost my job

I've become a carer

I need urgent help now

Working-product view: residents can begin in plain language and choose English or Welsh.

Information and signposting only - not professional advice, clinical care or emergency support.

Why this board role matters

NextStep is moving from founder-led development towards a co-designed and independently evaluated pilot. Community voice, inclusion and safeguarding must shape that journey from the start.

WHAT YOU WILL HELP US DO

Embed responsible practice

- Bring resident and lived-experience perspectives into board decisions.
- Guide inclusive, accessible and meaningful community co-design.
- Provide board-level oversight of safeguarding, escalation and organisational learning.
- Scrutinise risks involving digital information, privacy, exclusion and signposting boundaries.
- Champion Welsh-language inclusion and the needs of different communities across Wales.
- Support respectful partnerships with community organisations, providers and public services.

THE DIFFERENCE YOU CAN MAKE

Community voice before scale

- Safer decisions and clearer escalation routes.
- Earlier recognition of barriers and unintended harm.
- Better access for disabled and digitally excluded residents.
- Stronger Welsh-language and equality considerations.
- Partnerships built on trust, clarity and shared community benefit.
- A service shaped by evidence and genuine community needs.

A formative appointment

You will join as one of two new independent voluntary directors. You may later chair a community, safeguarding or lived-experience working group if the board decides to establish one.

Could this be you?

We are looking for thoughtful independence, sound judgement and the confidence to listen, challenge and help us make responsible decisions.

The experience that matters most

- Meaningful experience in safeguarding, community engagement, co-design, advocacy, accessibility, equalities or community partnerships.
- Confidence considering risk, reporting routes, complaints, boundaries and proportionate safeguarding practice.
- Independent judgement, collaborative working and respect for different experiences and perspectives.
- A genuine connection to NextStep's community purpose and the needs of people across Wales.

WELCOME, BUT NOT ESSENTIAL

Safeguarding practice

Lived-experience involvement

Disability and accessibility

Welsh language or equalities

Digital inclusion

TIME

Around 6-10 hours a month, flexibly arranged.

PLACE

Remote-first, with occasional activity in Wales.

TERMS

Unpaid statutory director role; reasonable expenses reimbursed.

HOW TO APPLY

Apply through the Reach opportunity by 30 September 2026

Initial contact and applications are managed through Reach. Shortlisted applicants will be invited to a structured interview.